

## KAWASAKI SERVICE RECORD

**PRODUCT INFORMATION:**

Model # \_\_\_\_\_ Ign. Key # \_\_\_\_\_

Frame # \_\_\_\_\_

Engine # \_\_\_\_\_

Sale Date \_\_\_\_\_ Warr. Exp. \_\_\_\_\_

Kawasaki Protection Plus \_\_\_N/A \_\_\_Decline \_\_\_12mo \_\_\_24mo \_\_\_36mo \_\_\_48mo KPP Exp. \_\_\_\_\_

**OWNER INFORMATION:**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Province \_\_\_\_\_

Postal Code \_\_\_\_\_ Phone \_\_\_\_\_

**DEALER INFORMATION:**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Province \_\_\_\_\_

Postal Code \_\_\_\_\_ Phone \_\_\_\_\_

Inspection	Inspection Date	Work Order Number	Kilometers / Hours	Dealer Name	Technician Initial
No. 1					
No. 2					
No. 3					
No. 4					
No. 5					
No. 6					
No. 7					
No. 8					
No. 9					
No. 10					



# OWNER'S WARRANTY GUIDE

***This handbook is a guide to the use  
and understanding of the  
KAWASAKI LIMITED WARRANTY  
for  
New Kawasaki Products.***

There are certain obligations and exclusions and we urge you to read this handbook before operating your new Kawasaki product.

Rev. December 21, 2015  
p/n: 99964-0018

## KAWASAKI LIMITED WARRANTY

Canadian Kawasaki Motors Inc., 101 Thermos Road, Toronto, Ontario (hereinafter "Kawasaki") warrants to the initial user and each subsequent owner of each new Kawasaki product during the warranty term, that said product shall be free, under normal use and maintenance, from any defects in material or workmanship, subject to the following exclusions, conditions and limitations.

### 1. KAWASAKI PRODUCT

Subject to the Qualification and Exclusions in section 2 and 3 hereof, the phrase "Kawasaki product" as used herein, shall mean any new Kawasaki product distributed by CANADIAN KAWASAKI MOTORS INC. and sold by an authorized Kawasaki dealer. The phrases "Kawasaki dealer" and "Authorized Kawasaki Dealer" as used herein, shall mean a dealer operating under a current "Dealer Agreement" for the product line(s) involved.

### 2. QUALIFICATION

To qualify for this warranty, proper Pre-Delivery Inspection procedure must be followed. The product must be removed from its shipping container, assembled, serviced, tested and delivered by an authorized Kawasaki dealer according to Kawasaki procedures for that product.

### 3. EXCLUSIONS

The following are specifically excluded from the terms and provisions of this warranty:

- All KX-designated model Kawasaki motorcycles.
- Any Kawasaki product engaged in competitive racing or related use.
- Any Kawasaki product that does not meet Qualification requirements in section 2 above.
- Any Kawasaki product exported from Canada.

### 4. TERM

This warranty shall expire with the termination of the time period stated for each of the following model groups from the date of sale or date of first use, whichever comes first, of the Kawasaki product.

All "ZG" designated models .....	THIRTY SIX (36) months
All "Nomad" and "LT" designated models .....	TWENTY-FOUR (24) months
All designated Street models .....	TWELVE (12) months
All designated Dual-Purpose models.....	TWELVE (12) months
All non-street legal KLX and KDX models .....	SIX (6) months
All designated KX models .....	NO WARRANTY
All ATV models .....	TWELVE (12) months
All JET SKI models .....	TWELVE (12) months
All "Teryx" models .....	Up to 2013 model year..... SIX (6) months
All "Teryx" models .....	2014 model year and later..... THIRTY SIX (36) months
All "MULE" Utility Vehicles .....	Up to 2013 model year..... TWELVE (12) months
All "MULE" Utility Vehicles .....	2014 model year and later..... THIRTY SIX (36) months
Demonstrator units (except KX models) if retailed within 12 months of Demo authorization: .....	Full warranty term
Demonstrator units (except KX models) if retailed after 12 months of demo authorization: .....	Remainder of warranty term restarted at 12 months after Demo authorization

### 5. COVERAGE

Any material or workmanship found to contain a factory defect within the warranty term for each model mentioned above shall be repaired or replaced, at Kawasaki's option, without charge for parts and labour at any authorized Kawasaki dealer for that product located in Canada. All parts replaced under warranty become the property of Kawasaki.

### 6. LIMITATIONS

This warranty shall not apply to or include any of the following:

Repairs and/or replacements required as the result of:

- accident,
- misuse,
- use for which the product was not intended for,
- lack of reasonable and proper maintenance,
- repairs improperly performed and/or replacements improperly installed,
- normal "wear and tear" occasioned by the use of the product,
- all KX models, excluding pre-sale damage.

### 7. LIMITED LIABILITY

- The liability of Kawasaki during the warranty term set forth in the TERM section is limited solely to the repair or replacement of defective material or workmanship by an authorized Kawasaki dealer at its normal place of business during normal business hours. The warranty does not include any expense of, or related to, transport of the product to a Kawasaki dealer, or compensation for loss of use or inconvenience while the product is being repaired. Kawasaki reserves the right to improve the design of any model without obligation to modify any model previously manufactured.

KAWASAKI SHALL NOT BE LIABLE FOR ANY OTHER EXPENSE, LOSS OR DAMAGE, WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL OR EXEMPLARY ARISING IN CONNECTION WITH THE SALE OR USE OF OR INABILITY TO USE THE KAWASAKI PRODUCT.

- NO EXPRESS WARRANTY IS GIVEN BY KAWASAKI WITH RESPECT TO THE KAWASAKI PRODUCT EXCEPT AS SPECIFICALLY SET FORTH HEREIN, ANY WARRANTY IMPLIED BY LAW, INCLUDING ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE WARRANTY TERM SET FORTH IN SECTION 4 HEREOF. THE FOREGOING STATEMENTS OF WARRANTY ARE EXCLUSIVE AND IN LIEU OF ALL OTHER REMEDIES.
- Approval of any warranty service rests with Kawasaki. No dealer, or any agent or employee thereof, is authorized to extend or enlarge this Kawasaki warranty.

### 8. NOTICE TO CONSUMER

The provisions contained in this written warranty are not intended to limit, modify, take away from, disclaim or exclude any warranties set forth in, or the operation of, The Consumer Product Warranties Act, 1977 (Saskatchewan), The Consumer Product Warranty and Liability Act (New Brunswick), The Consumer Protection Act (Quebec), or any other similar provincial or federal legislation.

### 9. EXAMPLES OF ITEMS NOT COVERED BY THIS WARRANTY

The following examples are not considered manufacturing defects and the cost for repair, replacement or maintenance must be borne by the unit owner.

- Routine maintenance services including, but not limited to, oil changes and adjustments. This shall include adjustments necessary due to environmental conditions such as barometric pressure, temperature and humidity.
- Replacements of such items as, but not limited to, spark plugs, fluids, filters, seats, covers, painted, gel coated or chromed parts, tires and rubber products, chains and sprockets, and drive belts caused by normal wear and deterioration.
- Repairs necessitated by accident, abuse, vandalism or neglect. This shall include continued use of the product after the discovery of a defect.
- Repairs required as a result of failure to perform any of the normal maintenance services and/or storage procedures as outlined in the Owner's Manual. ie: Rust or battery sulphation.
- Replacement or repair of any components damaged by scratching, chemical attack, impact, temperature extremes or any other environmental or usage factors beyond the control of Kawasaki.
- Repairs required as a result of use in competition racing, sustained wide-open throttle operation, high-speed acceleration or over-revving the engine.
- Repairs required as a result of any previous improper repair(s) or modification(s).
- Repairs required as a result of seizure or wear not attributable to a defect in material or workmanship, e.g.: running product with inadequate lubrication.
- Repairs required as a result of improper air filtration system maintenance.
- Repairs required as a result of submersion.
- Emergency and/or express shipping charges for parts shipped by means other than "normal" to a given dealership.
- Repairs other than pre-sale damage on any KX models or competition units.

### 10. OWNER'S OBLIGATIONS

There are certain Owner's obligations that must be fulfilled to maintain the validity of the Kawasaki warranty. Fulfilling these obligations will increase product life and decrease overall maintenance costs.

- The owner must deliver, at his expense, the complete product to an authorized Kawasaki dealer (for the product line involved) for all periodic maintenance services (as recommended in the Owner's Manual for that model) during the warranty period applicable to that model. These maintenance services are to be recorded on the Warranty Guide and the Owner's Manual.
- The owner is responsible for the cost of all maintenance inspections as outlined in the Owner's Manual.
- The owner must immediately inform an Authorized Kawasaki Dealer of any trouble and have the Dealer inspect the product within seven days of the first occurrence of such trouble.
- The break-in procedure for your product as specified in the Owner's Manual must be followed.

*NOTE: It is recommended that the product be returned to the original selling dealer for service and warranty repairs since scheduling and prioritizing of repairs is at the option of the repairing dealer.*

The satisfaction and goodwill of owners of Kawasaki products are of primary concern to Kawasaki Dealers and Canadian Kawasaki Motors Inc. In the event of a warranty matter, servicing problem or other difficulty occurs, the following steps are suggested;

- First, try to resolve the problem with your Kawasaki Dealer management.
- If you still require assistance, write to Consumer Relations Department at the address below:

**CANADIAN KAWASAKI MOTORS INC.**  
101 Thermos Road, Toronto, Ontario  
Email : [kawasaki@kawasaki.ca](mailto:kawasaki@kawasaki.ca)